

**Annexe C: DRAFT 2020-23 Action plan**

Finding	Recommendation	Action 2020-2021	Action 2021-23
<p><b>The lack of a whole system approach to the commissioning of mental health support across social care housing and health, inhibits the ability of the Council to deliver a holistic approach to people’s support needs.</b></p>	<p>R1 R2 R3 R4 R5</p>	<ol style="list-style-type: none"> <li>1. To establish a mental health sub-group of the ICP, to co-ordinate discussions across partners on a whole system approach to supporting mental health resilience.</li> <li>2. To produce a comprehensive Mental Health JSNA to inform commissioning decisions.</li> <li>3. A joint review of the level of investment across commissioning partners to inform future collaborative investment in services.</li> <li>4. To begin to identify and engage with local community assets, that could form part of a collaborative preventative approach.</li> <li>5. To embed a whole person holistic approach to how the individual support needs for someone are both assessed and delivered.</li> <li>6. To ensure that an Equality Impact Assessment (EQIA) is conducted as standard practice on any proposed service pathway transformation.</li> </ol>	

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<p><b>The current range of supported step-down accommodation requires a redesign and recommissioning of resource allocation, to enable people to receive the right support to progress, in stages where necessary, from 24-hour residential care to fully independent living.</b></p>	<p>R 6 R7 R8</p>	<ol style="list-style-type: none"> <li>7. To extend and modify current supported accommodation contracts to 2021, in order to pilot an improved service offer that better supports recovery and move-on.</li> <li>8. To commission a cost- effective framework of approved providers for spot purchased additional accommodation capacity.</li> <li>9. To co-design a new collaborative step-down pathway that enables people to move on in a timely manner, and review the required property portfolio to deliver this new model.</li> <li>10. To co-produce service specifications and in-house SLAs, in order for all MH adult community services to become outcome focussed in preparation for the recommissioning of a new supported living pathway from 2021.</li> <li>11. To recommission the portfolio of supported accommodation properties based on new recovery pathways which includes planning the local offer for those with a dual diagnosis.</li> <li>12. To increase routes to affordable permanent homes through collaboration with social housing partners.</li> </ol>	<ul style="list-style-type: none"> <li>• To regularly review the effectiveness of provision in supporting the move to increased independence, including the consideration of use of lay peer inspectors</li> </ul>

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<p><b>The current focus and allocation of staffing to facilitate building based activities, has limited people's access to support to achieve independence and social inclusion.</b></p>	<p>R9 R10 R11 R12</p>	<p>13. To commence planning for a new community recovery model that reflects social distancing requirements.</p> <p>14. To establish a Task &amp; Finish group with membership of people with lived experience and staff from across in-house and commissioned services to scope a new service model that fully supports social inclusion, recovery and resilience across 7 days a week.</p> <p>15. To establish a consultative forum of experts by experience to co-produce how support offered can best meet the requirements of a recovery and resilience model from a well-being hub(s)</p> <p>16. To review of the process for Personal Budget assessments, that also considers the provision of personal healthcare budgets.</p>	<ul style="list-style-type: none"> <li>To establish and embed a proactive contract monitoring model that supports how the services evolve based on measurable improved outcomes for the service beneficiaries</li> </ul>

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<p><b>There is an underdeveloped recognition of the value of the wider voluntary and community sector as partners in the delivery of recovery support</b></p>	<p>R13 R14</p>	<p>17.To establish a communication and engagement framework with voluntary sector and community organisations for the co-production of a new whole system recovery and preventative support model</p>	<ul style="list-style-type: none"> <li>Commissioning bodies to consider the joint commissioning of a VCS led alliance of community services to provide the Tier 1 preventative services from a Health and wellbeing hub(s)</li> </ul>
<p><b>The current support offer for Family Carers is not in line with Care Act requirements and responsibilities.</b></p>	<p>R15</p>	<p>18.To review the current Carers assessment process to ensure compliance with statutory requirements.</p>	<ul style="list-style-type: none"> <li>To understand the resources required to jointly commission an improved offer for family carers as part of the new Carers Strategy that will support their own well-being whilst providing their caring role.</li> </ul>